FAQS

**Q What are your opening hours?**

A Our office is usually open from 7.00am until 9.00pm Monday to Friday and from 8.00am until 9.00pm on weekends and public holidays.

**Q When is check in and check out?**

A Check in is from 2pm until 9pm and checkout is 10.00am

**Q Can we check in after the Office is closed?**

A This is only possible under certain circumstances and would need to be discussed prior to your arrival.

**Q Can we have a late check out?**

A This would need to be discussed in advance on your stay to see if it is possible

**Q Can we cook in our Room?**

A All rooms have a microwave oven, toaster and kettle. No other form of cooking is permitted in the room.

**Q Are you Pet Friendly?**

A We are not pet friendly

**Q Can we leave our pet in our vehicle?**

A No – no animals are permitted to be left in vehicles

**Q Are support animals welcome?**

A Most certainly. Please bring with you your supporting documents. We do reserve the right to charge for any extra cleaning if it is required.

**Q Do you service the rooms daily if I am staying multiple days?**

A We most certainly do (at no extra cost) this helps us to keep our rooms in a great clean condition.

**Q Can we park outside our room?**

A Absolutely. Our twelve rooms are all ground level with your parking spot being directly outside your door and undercover.

**Q Do you have on site parking for trailers / caravans / boats?**

A We most certainly do!